

# ENERGY STAR Change a Light, Change the World Campaign

A challenge to every American to help change the world, one light – one energy-saving step – at a time



- Congratulations together, we made
   2005 the most successful campaign yet
  - Engaged key audiences
  - Generated broad awareness
  - Enjoyed unprecedented partner support
  - Reached new heights in breadth of product and sales





- Oprah
- CostcoConnections
- Marie Claire



- CNN Headline News
- CNN en Espanol

"Right now, the Environmental Protection Agency and the Department of Energy are kicking off a program called "ENERGY STAR Change a Light Day." They're encouraging Americans to buy energy-efficient lights."

-- CNN Headline News, Oct. 5, '05



- Wall Street Journal
- USA Today
- Newsweek
- Hundreds more...

"Something as simple as switching to... Energy Star light bulbs, which last up to 10 times longer than regular bulbs and use one third the energy, can trim \$25 per bulb from your electric bill."

-- Newsweek / Oct. 5, '05

"In the latest of a series of recent steps...to encourage conservation, the Energy Department and EPA on Wednesday touted the advantages of shifting to more energy-efficient light bulbs, marking Wednesday as "Energy Star Change a Light Day."

-- Wall Street Journal, Oct. 7, '05



 Rhymes with Orange – when a nat'lly syndicated comic strip features your campaign, have you arrived?



"There's now a campaign to get everyone in America to change one light bulb to an energy-saving bulb."

- Rhymes with Orange, Oct. 12, '05



- ENERGY STAR set stage with aspirational call to action
  - Print PSA Campaign
    - Pick-up from major national publications resulting in over \$306,000 media value and over 5.2 million impressions
  - Go-card initiative reached college market
    - Top performing go-card

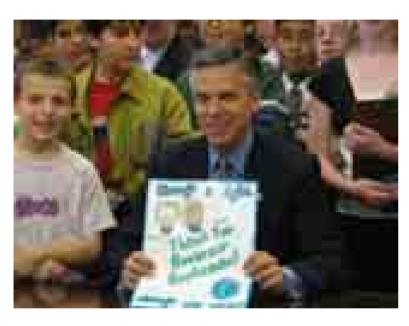




- ENERGY STAR Change a Light Day kicked off with events
  - EPA Administrator and 30+ Governors
  - 100+ events nationwide
- Pledge launched
  - More than 70,000 sign on
- Exceptional media coverage
  - Nearly 100 million earned impressions!
    - Local and National Coverage
- Unprecedented support from governmental leaders and C&I organizations







Utah's Governor Huntsman signs ENERGY STAR Change a Light Day Proclamation at Local School

Kentucky's First Lady Fletcher signs Proclamation and Attends Event





- Partners closed the sale with motivational offers and exciting promotions
  - More support than ever
    - Unique partnerships emerged
      - » 300 participating organizations
  - New, engaging tactics
    - 5 partner promotions offered, featured online
    - ~ 40 CAL participants linked to the CAL Pledge page
    - Extensive local partner-generated coverage
  - Initial impression: market share is growing
    - Complete data still not available







#### CAL 2006



- 2006 promises greater success as we build upon momentum to:
  - Raise awareness and engage consumers
  - Build consumer demand
  - Foster a movement which is sustainable over the long term

#### CAL 2006



- ENERGY STAR Change a Light Day, October 4<sup>th</sup> this year, continues as consumer/ media focal point with promotions running during October and November
- The Pledge continues as campaign centerpiece the unifying platform
- Drive pledges and thus sales and uptake of ENERGY STAR qualified lighting in households across America
  - In-store and ex-store promotions that tie back to Pledge and/or drive to store
- Americans will be driven to Pledge at energystar.gov/changealight through:
  - 1. Public Service Advertising
  - Media relations
  - 3. Extensive coalition activation
    - A network of partners, schools, congregations, and like-minded organizations which will promote the Pledge to its members and constituents

# CAL 2006: What's New with the Pledge



- More interactive, with benefits for more stakeholders
  - Provide Americans, your customers, a way to participate in a 'movement' to save energy, money and help environment
    - · View your impact, forward to a friend
  - Direct customers to participating retailers and zip code-based special offers to help them fulfill their Pledge
    - Web links drive customers to partner sites for more information/ fulfillment
  - Create an on-line community of participants
    - Vehicle for consumers to share their story, see who else 'cares' and is doing the right thing
    - Offer an opt-in email newsletter or reminder service to re-engage Pledge-takers
      - Remind people of other (i.e. seasonal) opportunities to save
  - Reward customers for taking the Pledge with downloadable incentives, which identify them as part of the movement
    - · e.g. decals or certificates

#### Benefits to Partners



- Leverage the campaign platform to achieve business objectives
  - Drive traffic to your Web sites or stores
  - Meet/exceed sales or kWh savings goals
  - Increase customer loyalty by demonstrating your value to help them save energy and help our environment
  - Expand customer base by tapping into socially motivated consumers
    - Energy conscious, environmentally conscious, brand loyal
  - Enhance reputation for stewardship



# Key Partner Opportunities

#### Leverage the Pledge – Drive It!



- 1. Host the Pledge on your site or link
  - Drive consumers to your own website or to ours to learn about saving energy with ENERGY STAR qualified lighting and other products
- 2. Promote the Pledge in-store and ex-store
  - Advertise in existing vehicles such as POP, circulars, in-store radio, ex-store radio, at events, etc.
- 3. Attract and reward customers by offering a special incentive when take the Pledge
  - Special offers will be featured on energystar.gov
- 4. Build repeat purchases by continuing dialogue throughout year
  - Create your own or tie in to our opt-in newsletter, to continue to promote ENERGY STAR qualified lighting and other products throughout the year



# Examples from Many 2005 Leaders

#### 1. Host or Link to the Site





# 2. Promote: Advertising



- Northeast ENERGY STAR
  Lighting & Appliance Initiative
  hosted 2005 CAL Pledge and
  promoted via outdoor
  advertising campaign
  - Major metro transit advertising
    - Commuter Rail & Subway Car Cards, Street Posters, Bus Queens
  - Creative drove consumers to CAL Pledge
    - Hosted on EEPs' web-site
  - Generated 70 Million
     Impressions during October



### 2. Promote: Cause Marketing



- Acme Markets CAL'05 Promo:
  - For each CFL sold, Acme donated \$1 to one of three local environmental organizations
  - Communicated through:
    - Monthly "Big Book of Values"
    - Weekly circular
    - Targeted marketing piece
    - Store/door window posters
  - Drove 400% sales increase during October



#### 2. Promote: In-store



 The Home Depot together with TCP

Promoted Pledge through Web, End-Cap Displays

 Reinforced special pricing in circular



#### 2. Promote: Events



- The Home Depot and EEPS partnered to do fun, interactive educational events with Radio Disney events
  - Promoted all qualified lighting
  - Paper pledges collected
  - Directly touched nearly 2 million consumers





NEEP Sponsors advertise Pledge thru Radio Disney / THD events

NJ Clean Energy Program and Radio Disney at The Home Depot



#### 2. Promote: Events



- Lowe's together with Sylvania used Pledge during Energy Awareness Month in-store events
- Promoted via radio, Web, direct mail, etc.
- (Sylvania promoted Pledge to Employees)



### 2. Promote Regionally



Northwest Energy Efficiency Alliance at Fred Myer Stores



Wisconsin Focus on Energy online and at stores across Midwest

NYSERDA promotes campaign in New York







# 3. Attract and Reward Customers: Special Offer



- GE offered a buy-one, get one free coupon
- Progress Lighting and Seagull Lighting offered 20% off qualified fixtures



# 3. Attract and Reward Customers: Event Giveaways



#### National Grid

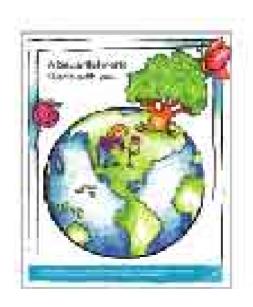
 Distributed "stress stars" and EPA's Kids coloring sheet (available through Partner Resource Pages) at local events to extend CAL and EEP brand awareness

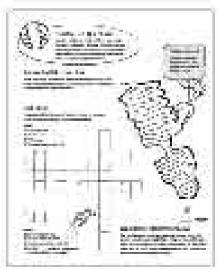
#### Other ideas:

- Iron-ons
- Window decals
- Certificates









#### 4. Build Repeat Purchases



- Examples: Lowe's e-newsletter and National Grid's postcard campaign
- Additional Ideas:
  - Include thank you messaging as a box insert within product packaging to congratulate and reward consumers for doing something good
    - Use to market more qualified product types in-store
  - Send a 'thank you' bill stuffer
    - Let customers know what a difference they're making collectively to save energy, invite more action
  - Hold their attention: Continue dialogue throughout the year (or let us help!)
    - Create an opt-in direct mail or e-newsletter to continue to promote ENERGY STAR qualified lighting and other products throughout the year





# Be a Pledge Driver (Formally)!



- New metric for you and new stakeholders
- Organizations:
  - Sign up online with target number of pledges
  - Receive promotional materials to engage your organization
  - Check online to track your progress against your goal
  - Receive PR materials to publicize your achievement
- Remember, employees are customers, too
- ENERGY STAR takes responsibility as key Pledge Driver Driver



### **ENERGY STAR Partner Support**

# Leverage Support Materials



- ENERGY STAR offers a broad range of support to help you activate your campaign
  - All POP templates, graphic building blocks, media kit materials available online from Partner Web Pages
  - ENERGY STAR messaging and educational content
    - How to save energy, starting with lighting
    - Picking/placing the right bulb or fixture
    - Energy and the environment Americans increasingly concerned about energy resources and climate change
  - Your ENERGY STAR account reps can help provide additional support for developing POP, displays, demos, muzak, brochures, etc.
- Add your name to the CAL'06 List of Participating Organizations and access all materials from energystar.gov/nationalcampaigns, under CAL

# Example







#### Leverage & Learn From Each Other



- Online EEPS RFP Search Tool (launching soon)
- EEPS monthly calls
  - Opportunity here for manuf./retail partners?
  - EEPS can contact Wendy to be added
- Revamped partner pages
  - View Partner Highlights from 2005 (add your example!)
  - Add event plans (and non-proprietary info.) to 2006
     Partner Activity Page



### Conclusions

#### Rationale



- '05 results prove market's ready to create a sustainable CAL movement
  - Partner support is *integral* to this success, past and future
  - Pledge is ready-made campaign tie-in
- As campaign evolves, new and exciting opportunities for partner participation emerge
  - New ways to achieve your business goals
- We look forward to working with you!

#### Contacts



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